

TEAM SUPREME SAFETY PROGRAM- HIGHLIGHTS

T- TEAMWORK, & TRUST

E-EFFECTIVENESS AND EMPATHY

A- ASSURANCE

M- MOTIVATIONAL MONITORING



S- SAFETY 1ST

U- U MATTER

P- PROTECT, AND PRAISE

R- REPORT

E- EXCERISE CLIENT'S RIGHTS

M- MAKE ROOM FOR IMPROVEMENT

E- EDUCATE

SAFETY PROGRAM FOCUS: SAFETY EVENTS

INTERVENTION FOCUS	STRATEGY	CLIENT BENEFIT	STAFF BENEFIT	SCHC BENEFIT
SAFE PATIENT HANDLING	Training in lifting; when lifting is required the proper equipment is available and ready to use (ex. Hoyer lift)	Increased client satisfactions; fewer falls, few emergency room visits and or hospitalizations	Increased staff satisfaction; less incident and documentation; maintain schedule- less health care registry reporting	Decreased worker compensation claims; increased staff retention; increase client satisfaction;
FALL PREVENTION	Clients will be assessed; fall risk/prevention will be noted on the assessment and plan of care; removal of hazards	Decreased visits to the hospital and or emergency room; decrease of surgeries and broken bones or injured joints; decrease pain	Few injuries, and days away from work; less documentation; less health care registry reporting	Decreased worker compensation claims; decreased litigation and claims; decreased turnover rates
SHARPS INJURY PREVENTION	Staff will be trained on the proper way to handle, and dispose of sharps; sharps will have injury protections	Decreased exposure to blood borne pathogens; decreased pain	Decreased exposure to blood borne pathogens	Decreased workers compensation claims; insurance cost, decreased litigation and claims; improves safety culture
INFECTION PREVENTION	Personal protective equipment is provided; hand hygiene and standard precautions are implemented and enforced; home care workers will have immunization to decrease infections	Decreased transmission of organisms from workers to clients and clients to workers	Decreased transmission of organisms from workers to clients and clients to workers	Increased adherence to guidelines; fewer sick days; lower externally reported infection rates; less risk of financial penalties in pay for performance initiatives
ASSAULT AND VIOLENCE PREVENTION AND MANAGEMENT	Frontline staff and security staff training; clients with behaviors that the agency can't adequately accommodate will be referred to other sources/agencies	Fewer injuries and adverse events; less use of restraints	Fewer injuries, less anxiety, improved teamwork, improved satisfaction	Lower Staff turnover, litigation, improved safety culture
SECURITY IN THE NEIGHBORHOOD AND AGENCY	Lights, locks and service hours at safe times for clients and aides Supreme will have security systems set up for the office and monitoring completed by ADT along with a panic button in the event of an in office incident	Less fatalities, less injuries and hospitalizations Added protection for clients who may be visiting the office for various reasons	Greater sense of security; SCHC maintain client base Added protection for office staff and staff who may come in the office for various reasons	Lower staff turnover, less claims against the agency, improved safety culture Staff doesn't panic during situations making careless errors that could have been avoided with the proper training and education

PREVENTING EXPOSURE TO HAZARDOUS DRUGS	Proper protective equipment; administrative controls, training on medication administration	Lower risk of exposure	Lower risk of adverse outcomes	Lower staff turnover, less litigation against the agency, improve safety culture, decreased workers compensation cost, improved regulatory compliance
ACTIVE SURVEILLANCE, ANALYSIS AND FEED BACK OF ADVERSE EVENTS, ENVIRONMENTAL HAZARDS AND EVENTS	Reporting near “misses”, safety and health inspections will be completed of the agency office and at every RN visit to the clients home	Fewer hazards and adverse events	Fewer injuries and illness; increased satisfaction	Increased opportunities to intervene before harm occurs, better quality data; improved compliance with regulatory and oversight bodies; improved safety culture
ERGONOMICS AND HUMAN FACTORS, ENGINEERING, WORK FLOW REDESIGN	Raised toilet seats, grab bars, shower equipment; redesign of facilities	Fewer hazards and adverse events; fewer error	Fewer errors; increased efficiency; increased client satisfaction	Higher reliability; improved adherence to guidelines; improved efficiency, decreased turnover and absenteeism; worker related illnesses
APPROPRIATE STAFFING LEVELS, MIX AND WORKLOAD ASSIGNMENTS	Work hour restrictions; rest periods Encouraging staff “call outs” whenever necessary and hiring “fill in” aides to insure the clients services are not affected by staff issues	Lower mortality (fail to prevent/rescue); fewer fatigue related events, increased client satisfaction	Decreased stress and burnout, enhance quality of work life; encouragement of “call out “procedures to reduce incidents	Decreased turnover, decrease absenteeism, decreased service interruption, improve client satisfaction, improve safety culture
IMPROVING SAFETY CULTURE, CLIMATE AND TEAMWORK	Engaging staff and clients in safety activities, meetings and educational events	Fewer adverse events, increased satisfaction	Enhanced employee morale; increased employee satisfaction, decreased fatigue and burn out	Improved client and staff outcomes; decreased litigation; improved reputation; decreased turnover
SAFER DESIGN OF PRACTICES AND BUILT ENVIRONMENT	Encourage client to redesign living environments to meet needs	Fewer adverse events, increased satisfaction, increased quality of care, services and treatment	Fewer errors, decreased stress, efficient work environment	Increased client loyalty, decreased staff turnover, improved safety culture
INCIDENT REPORTING	Training and encouraging staff to report any abnormal event or change in client conditions to management for guidance	Fewer adverse events, increased satisfaction, increased quality of care, services and treatment	Fewer errors, efficient work environment, education on de- escalating techniques	Increased client loyalty, decreased staff turnover, improved safety culture, less litigation and claims made against the agency